Mega Trends and Their Impact on Future of Mobility

Key Note

Presentation by:

Sarwant Singh Senior Partner



Today's Agenda

Introduction:

- Transformational Shifts Reshaping the Future of Mobility
- New Mobility Business Models
- Mobility Integration
- Convergence of Corporate Mobility
- The City as a Customer
- Women and the Automotive Industry
- Focus on Health Wellness and Wellbeing in the Automotive Industry
- Connected and Automated Mobility
- Growth in high Speed Rail and Public transport spending
- Autonomous Cars New Business Models
- Conclusions, Q&A

Top Transformational Shifts Expected to Shape the Future of Mobility



New Business Models



Mobility integration



Convergence in corporate mobility



City as a customer



Women Empowerment



Health Wellness and Well-being

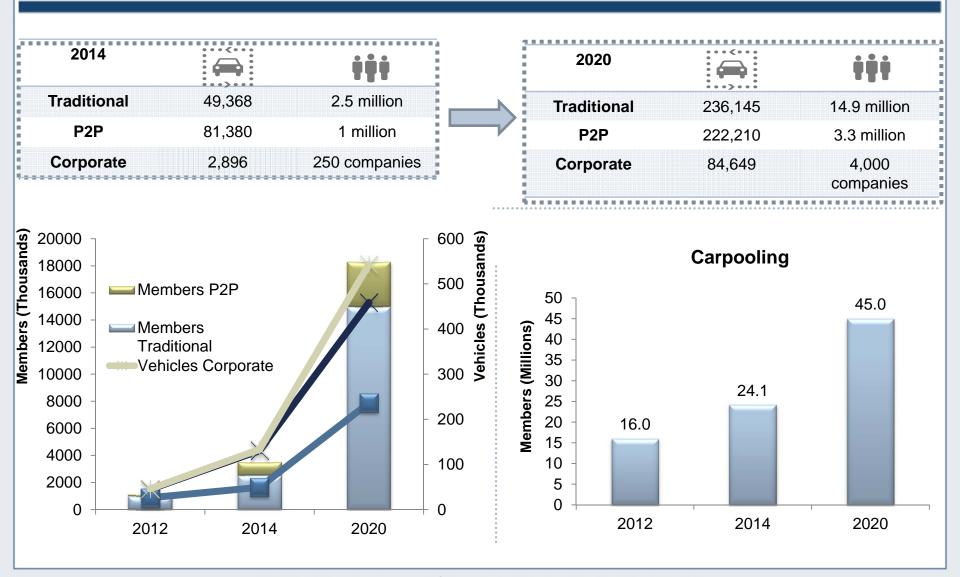


Connected and Automated Mobility



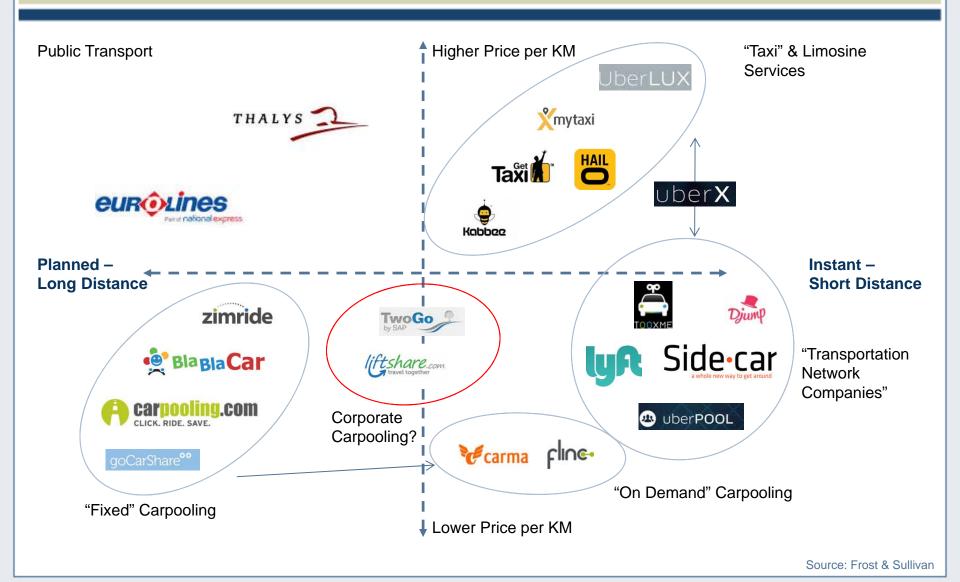
Growth in high Speed Rail and Public transport spending

Transformational Shift No. 1: New Business Models - Growth of Car Sharing Over 543,000 vehicles to be shared in Europe by 2020



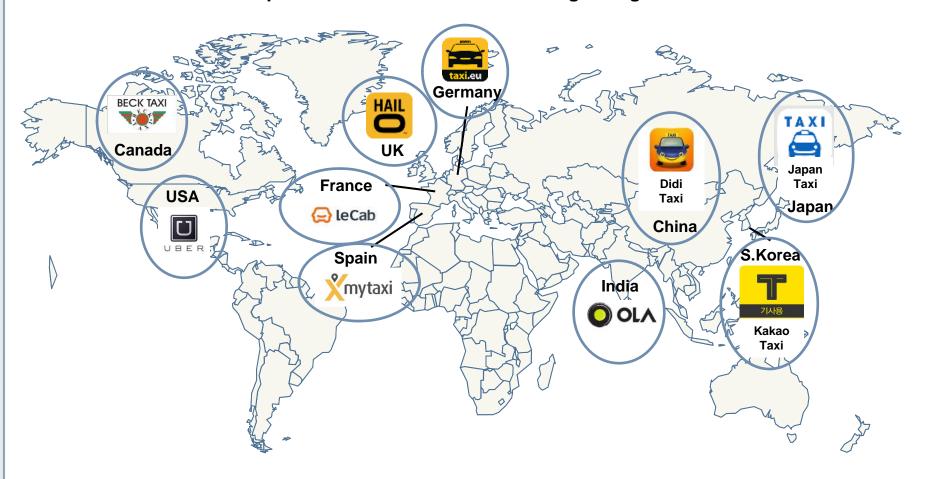
Transformational Shift No. 1: New Business Models cont. - Growth of Ride Sharing Business Models

Comparative Market Positioning of Ridesharing business models



Transformational Shift No. 1: New Business Models cont. - Within 3 years ehailing taxis control close to 20% of the global taxi market

eHailing is dramatically revolutionizing the taxi industry business model. By 2020 the global taxi market is expected to reach 5 million vehicles growing at a CAGR of 4%



Transformational Shift No. 1: New Business Models Cont. - The rise of Uber and more is yet to come

UBER





Private Hire / Limo



Ridesharing



Taxi





Groceries (UberEssentials)



Food (UberFresh, UberEats)



Retail delivery (UberRush)



Parcels & Logistics (UberCargo)

As of Jan 2015

Countries 58

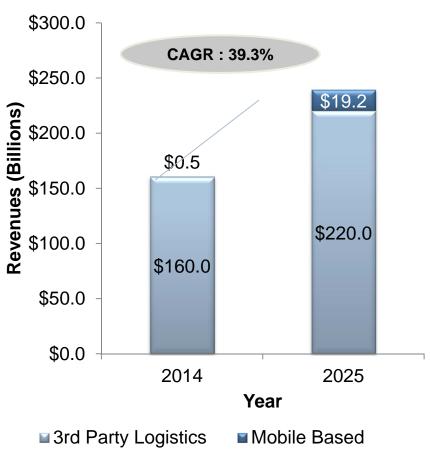
Cities 311

Driver 324,074

Customer 7,417,139

The Arrival of Uber for Trucking Signifies a Dynamic Change in the Trucking Landscape

Mobile Based Freight Brokerage Market: Revenue Scenario Analysis, North America, 2015 and 2025



cargumatic

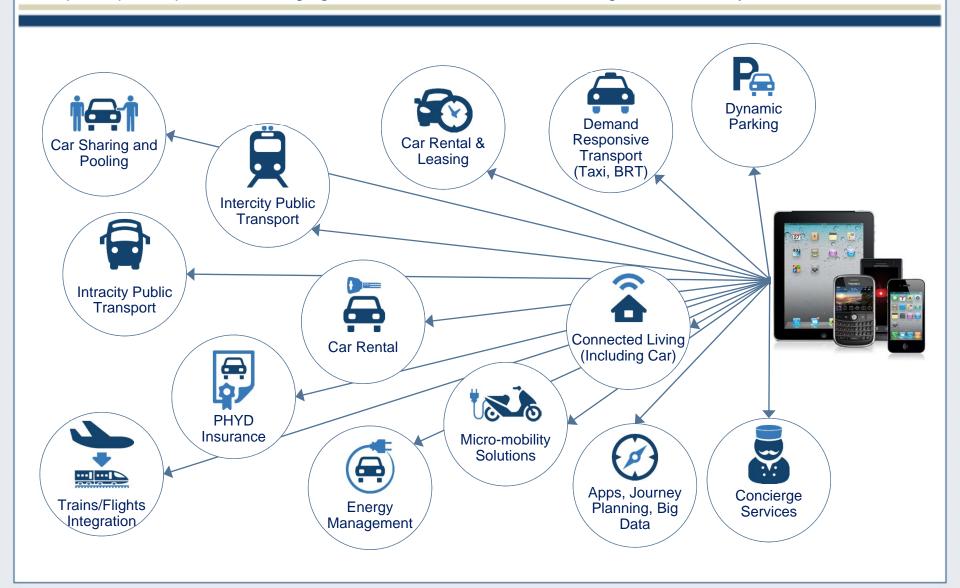




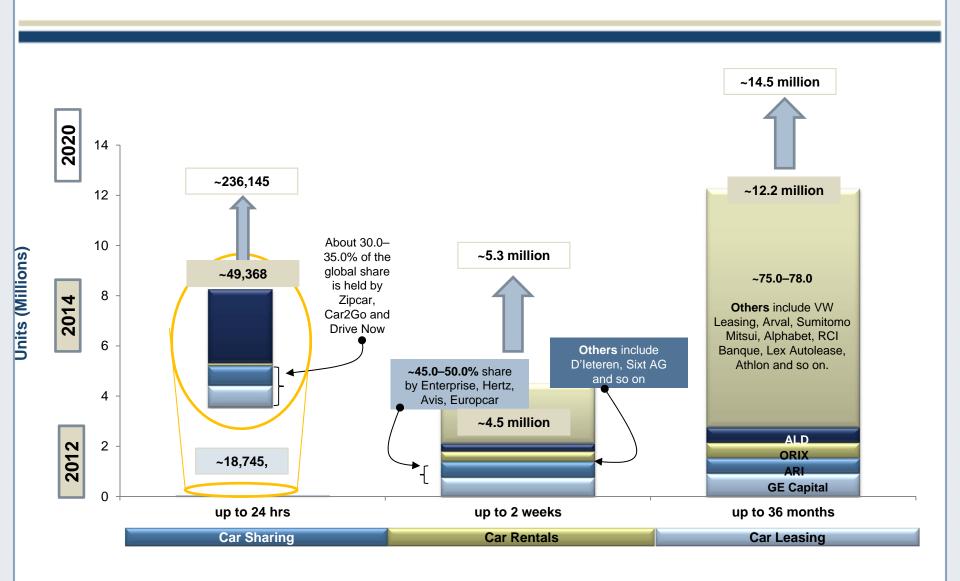


Transformational Shift No. 2: Integrated Mobility

Technology enabled, any device delivery of real-time, door-to-door, multi-modal travel encompassing pre-trip, in-trip and post-trip services bringing Convenience, Time & Cost Savings to the Mobility User



Transformational Shift No. 2 : Convergence of Vehicle Rental Business



Note: All figures are rounded; the base year is 2014. Sources: LMC Automotive, Frost & Sullivan.

Transformational Shift No. 2: Mobility Landscape – Many Actors, New Partnerships, New Models, New Competitors



Transformational Shift No. 2: Mobility Integration Platform Example

Case Study - Qixxit - Deutsche Bahn Launches Mobility Integration Services

Current **Services** Integrated booking



Real-time information of integrated means of transport



Alternative routing



Cross- & upsell-products (Hotel, luggage service...)



Social travelling



Current partners













Bicycle



Car Sharing



Car



Flight

via

... mein Reiseportal

<₹ start.de



Long-distance transport



Coach





Taxi

















+ partners









Transformational Shift No.3: Future of Corporate Mobility - From TCO to TCM



Total Cost of OWNERSHIP

 Running Core Fleet & Keeping Company Drivers Informed



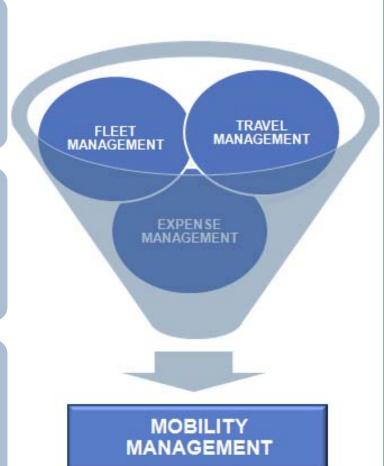
Total Cost of USERSHIP

 Managing Overall Fleet & Educating All Company Drivers



Total Cost of MOBILITY

 Delivering Integrated Services & Empowering All Employees



Transformational Shift No.3: The Business & Leisure Convergence = "Bleisure"

Business travellers

82% Business travellers explore the city

30% added 2 vacation days

But...Policy is Unclear...only 14% of employees are aware of a Business & Leisure travel policy



60% take a

"Bleisure" trip

54% Bleisure travellers bring family **Reason for interest:**

Business Travel is a

Trillion Market and Moving Towards A Self Service Concept





Source: Bridgestreet Hospitality Bleisure Report 2014.

Transformational Shift No.3: Frost & Sullivan's Vision for the Future of Corporate Mobility



Integrated Multi Modal Platforms (for business)



OEMs increase Corporate Mobility footprint



Growth of "sharing" reducing need to own / sole use (e.g. company car)



Mobility Auditing & Mobility Budgets



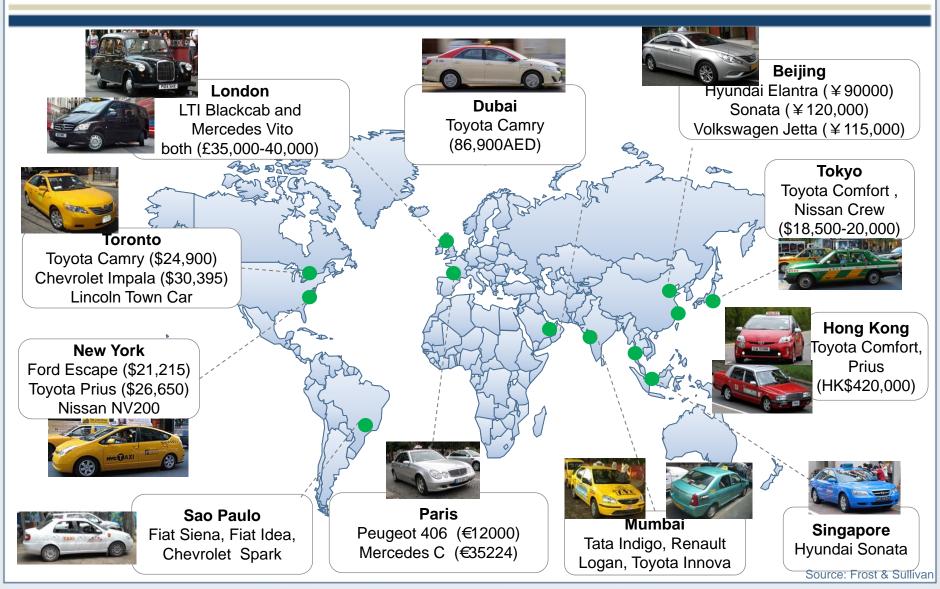
Changing working locations/patterns change mobility requirements



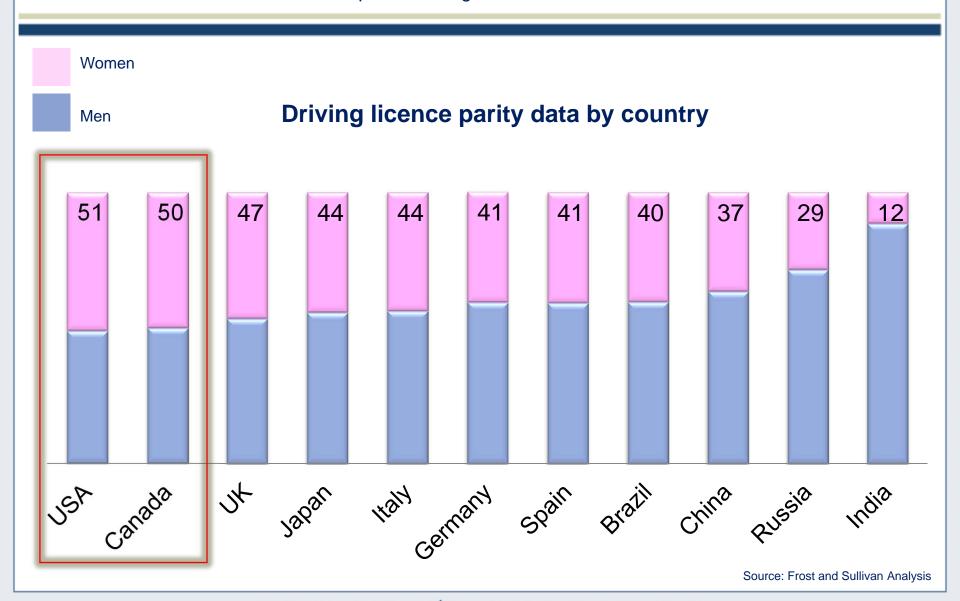
Rise of Internet
Aggregators
(smartphone enabled)

Transformational Shift No.4: City as a customer Over 5 million vehicles in the

global taxi fleet by 2020. Close to 500,000 taxis to be replaced every year globally



Transformational Shift No.5: More women drivers and customers in future than men ...and women prefer leasing vehicles



Transformational Shift No.5: Case Study: Nissan's 300 'Lady First' **Dealerships**



Spacious children's play area



Stylish interiors polished wooden floors

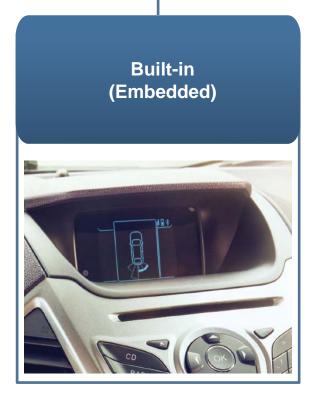
Female staff sales and mechanics

Larger, pink painted parking spaces for women*

*Seoul only currently

Source: Nissan website, image - YouTube, Frost & Sullivan

Transformational Shift No.6: Health, Wellness and Wellbeing the Next Big Differentiation Factor for OEMs



Brought-in (Peripheral Integration)



Cloud-enabled (Broadcast)



Transformational Shift No.6: HWW Focal Points - HWW features are focused on the mind, body, and soul

Automotive HWW Technologies: Key Features List, Global, 2014–2025

- Driver drowsiness detection
- Fatigue monitoring
- Stress level monitoring
- Muscle therapy
- Palm and facial temperature monitoring
- Erratic driving pattern recognition

Outside ambient air quality monitoring



- In-car ambient temperature monitoring
- In-car ambient lighting monitor
- Driver workload estimation

- Pollen/allergen level monitoring
- Drunk-driving prevention
- Heart rate monitoring
- Blood pressure monitoring
- Breathing rate monitoring
- Glucose level monitoring
- Comfort/ease of access/egress

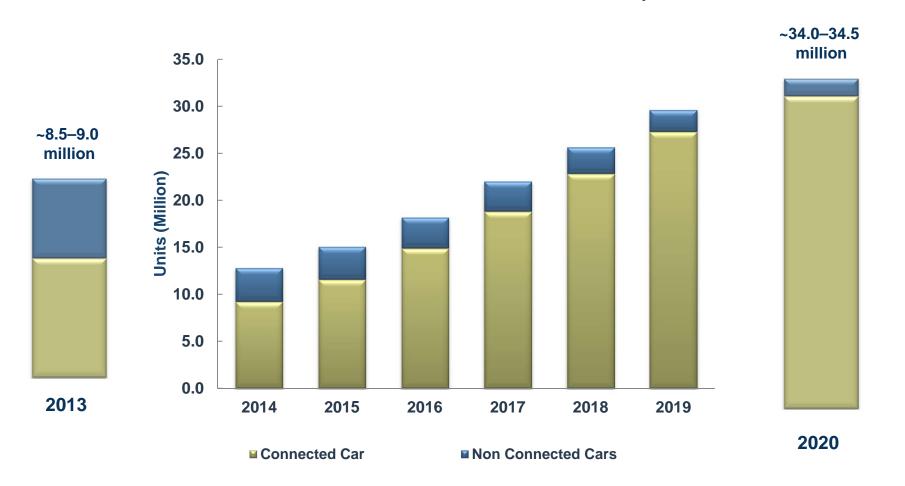
Body

Mind

Soul

Transformational Shift No. 7: Connected Cars Accelerating Big Data Opportunities

Connected and Non-Connected Cars, North America and Europe, 2013 and 2020



Note: All figures are rounded. The base year is 2013. Source: Frost & Sullivan analysis.

Transformational Shift No. 7: Impact of Connected Cars: Big Data



Digital Leads



Internet Aggregators



Warranty Costs
Reduction, Predictive
Maintenance



Product Performance Analysis, Production and Supply Chain



User & Dealer Satisfaction



Advanced Mobility services, Dynamic Navigation and Parking

Images and logos are only for representation Source: Frost & Sullivan analysis.

Transformational Shift No. 7: From Hands Free to Mind Free: Future Will See Fully-automated Vehicles

Drive and Let Drive Concept



Can be manually driven or selfdriven by the vehicle

Predetermined A-to-B



Ideally suitable for Personal Rapid Transit (PRT)

Personal Mobility with Route Inputs



Ideally suitable for urban commuters and people with special mobility needs

Autonomous Adaptive Mobility Vehicles



Fully-automated vehicles hold the potential for fundamental rethinking of vehicle designs. For instance, partially collapsible vehicles also save parking space when not in motion

Transformational Shift No. 8: Driverless Technology Not Just a Trend for Cars, Rail has a Better Business Case

Automatic Train Protection (ATP)

Automatic Train Operation (ATO)

Automatic Train Supervision (ATS)

ATP is the first step towards automation. All primary safety functions are automated.

Empty Driving cab concept



Can be manually driven or selfdriven by the vehicle

Driving functions of the train can be automated through the ATO (basic driving to zero staff).

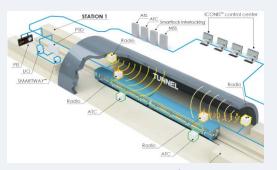
Higher speeds of operation



Maximum wait time of 60seconds on the platform for the next train

Real time automation of train management and operations regulation through ATS.

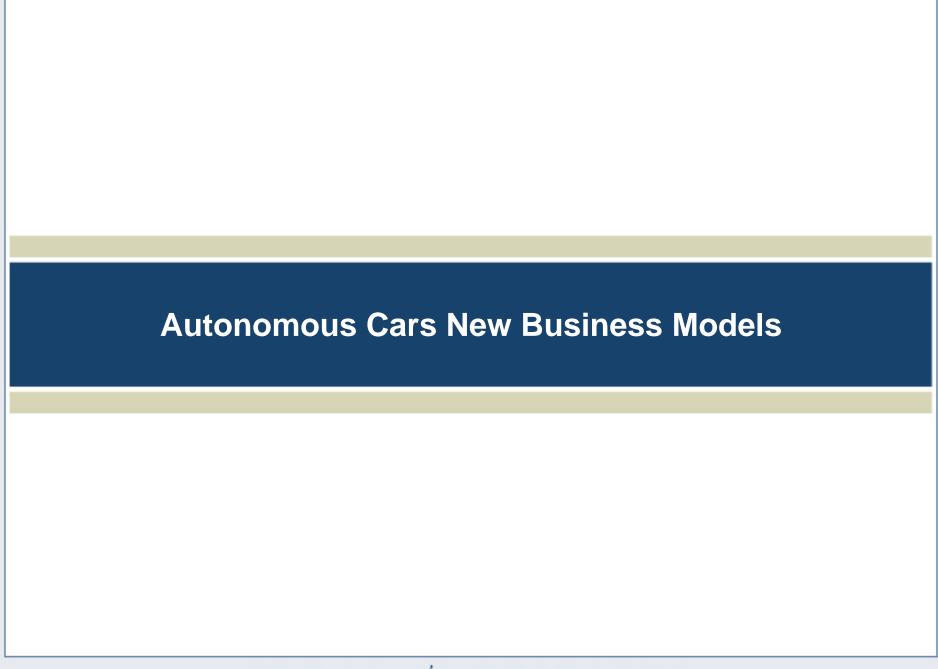
High speed end to end connectivity



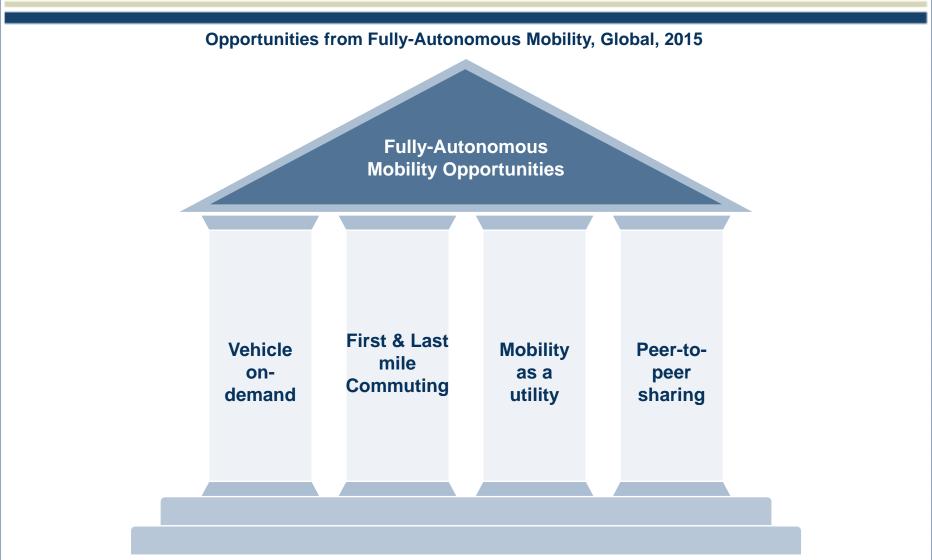
Rapid dissemination of data and information to all parties involved

Transformational Shift No. 8: 200 Year old rail Will Still be a Mega Trend in 21st Century Over 10,000km of HSR planned in Europe by 2030





Autonomous Cars New Business Models Four key areas impacted by Fully-Autonomous Mobility



Autonomous Vehicles to revolutionize the e-Hailing Business Model – Case Study – New York Yellow Taxi

Automated Driving Business Models: Case Study – New York Yellow Taxi, NA, 2015

| Current Taxi Market | Parameter | Future Taxi Market |
|------------------------------|--|--------------------|
| 36 | Average number of daily Trips per taxi | ~50 |
| 200 | Average Daily Miles Covered by a Taxi | ~350 |
| 7.1% | Taxi User Base (% of Population) | 15-20% |
| 22.39 | Number of Taxis per 1000 Daily commuters | ~18 |
| \$540 (2013) | Driver cost per day | \$0 |
| 50,000 | Number of Drivers | 0 |
| \$6.31 (2013) | Average Fare per mile | ~\$4 |
| \$29,700 (2014 Nissan NV200) | Taxi Price | \$40000 |

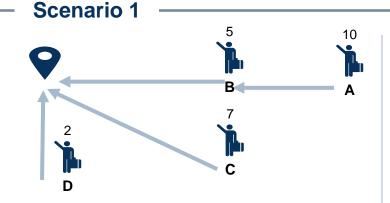
Note: Taxi user base in New York City was 600,000 passengers per day in 2014

Source: NYC Taxi And Limousine Commission, Frost & Sullivan

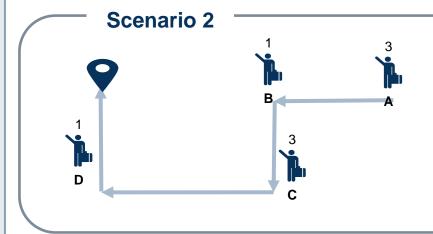
Group Rapid Transit to Replace Public Transport Buses To reduce congestion

and reduce queuing in the event of demand spike

Peak Hour Routing



- □ During peak hours, group rapid transit (GRT) will act as a point-to-point service, picking passengers en route.
- ☐ Frequency is increased to meet the demand.
- No of GRT Required to transport passenger: 3



- □ During off-peak hours, group rapid transit (GRT) will picks more passengers to make optimal utilization of capacity.
- No of GRT Required to transport passenger: 1

GRT is assumed to have a capacity to transport 8 passengers.

Case Study – Public Transport in London

Automated Driving Business Models: Case Study – Public Transport in London, Europe, 2015-2050

| Current Public Transportation | Parameter | Future Rapid Transportation |
|----------------------------------|---|---|
| 1,073 | Fleet size per million Population | ~3000 |
| 56 - 87 | Seating Capacity per Vehicle | 8 - 56 |
| 4.86 | Average Waiting Time for a Bus Along Frequently Availed Route (Minutes) | 2 - 3 |
| Government appointed body | Ownership | Could be owned by housing society |
| Predefined/Supply Driven | Route | Demand Driven |
| Designated along main road | Boarding and Alighting Point | Flexible to accommodate origin and destination of journey desired by user group |
| Commuter waits for the vehicle | Basis of boarding | Charted GRT awaits designated commuter |

Note: Current and Future transportation includes only road based vehicles such as buses

With Increasing Autonomy, Insurance Liability Likely to Shift to OEMs

Present-day Motor Insurance Model in driver centric



1. Brand centric evaluation

Crash Prevention, Crash Worthiness, Algorithm.

Future Motor Insurance Model

2. Product centric evaluation

Pods, personal vehicles, group rapid transit vehicles

3. System centric evaluation

Increased Comfort, Option To Take Manual Control.

Manufacturers Product Liability





Users share of liability

*Vehicle owner pays premium to cover some excesses such as stray incidents like theft, fire and vandalism

Source: Frost & Sullivan

Or



Or

<20%

At Present, Driving Behaviour & Incident History Key to Calculating Premium

Driver-related

- Age/Driving Experience
- Claim Frequency
- Occupation
- · Driving intervals and duration
- Type of cover (Comprehensive vs third party)
- Driving record and no-claims bonus

Social Trends

- Residential Locality
- Average number of occupants
- Coverage Gaps
- Accident history of locality (route)
- Where the car is parked (secured, covered space, curb side, garage)
- Frequently used routes

Insurance
Premium
Risk
Calculating
Factors

Vehicle-related

- Brand, Vehicle age & Value
- Model features (safety technology)
- Performance
- Vehicle Size and Usage
- Modifications
- Annual Mileage
- Desirability (vulnerability to theft)

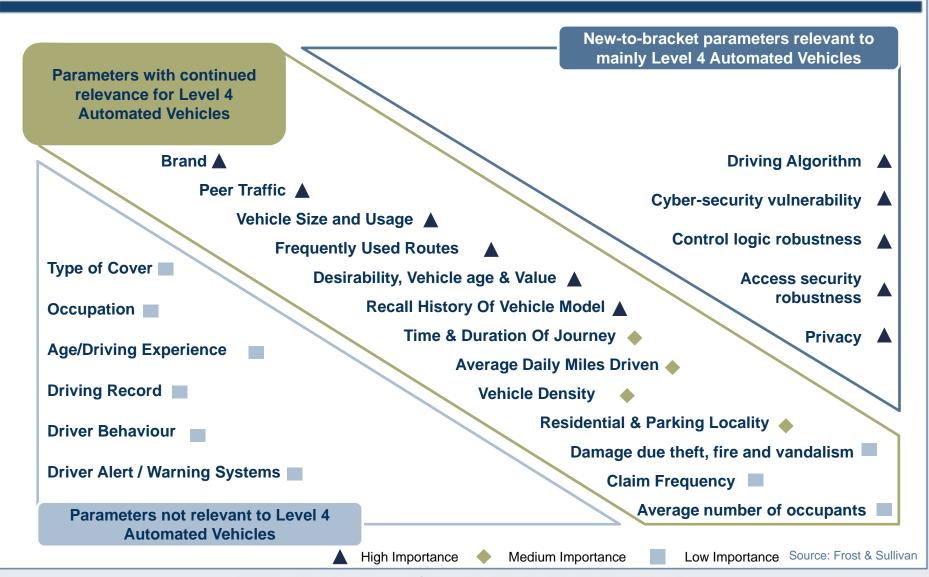
Stray causes

- Damage to public property
- Damage through natural calamity
- Damage due theft, fire and vandalism
- Other Excesses

The above is not an exhaustive list and it contains some of the key parameters

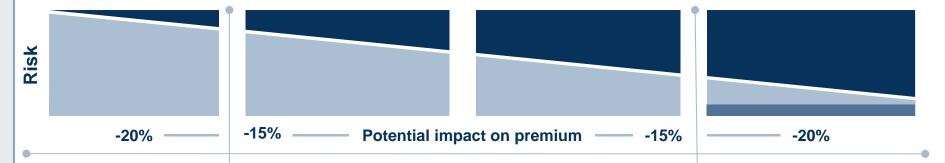


Parameters Considered for Motor Insurance Premium Calculations



Risk slicing and risk-sharing models are to evolve, with manufacturer's product liability and other stakeholders' limited liability offsetting the risk borne by the insured

Motor Insurance for Automated Driving: Risk Split Between Entities, Global, 2015 - 2050



Active Safety



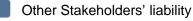


Manufacturer's product liability

Semi-automated Mode Highly-automated Mode



Insured's liability



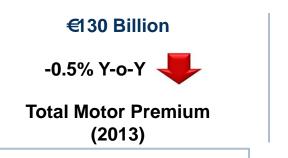
Fully-automated Mode

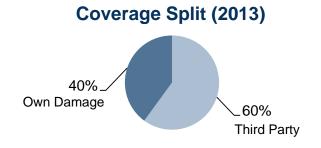




With decline in average premium per vehicle, the EU motor insurance market is expected to reduce by a CAGR of 3.88% over the next 35 years

In 2013, Motor Insurance accounted for 29% of the total non-life insurance premiums in Europe.





€103 Billion

4.8% Y-o-Y

Total Motor Claims
(2013)

Average premium per vehicle is €470

| 2050 | Scenario 1 | Scenario 2 |
|--------------------------------------|----------------|---------------|
| Assuming vehicle in use to reduce by | 10% | 30% |
| Vehicle in Use (Million) | 249.3 | 193.9 |
| Total motor insurance market size | €70.30 Billion | €54.67Billion |

Assuming average premium per vehicle for motor insurance to decrease by 50%



Future to evolve to bundling of motor insurance with other services

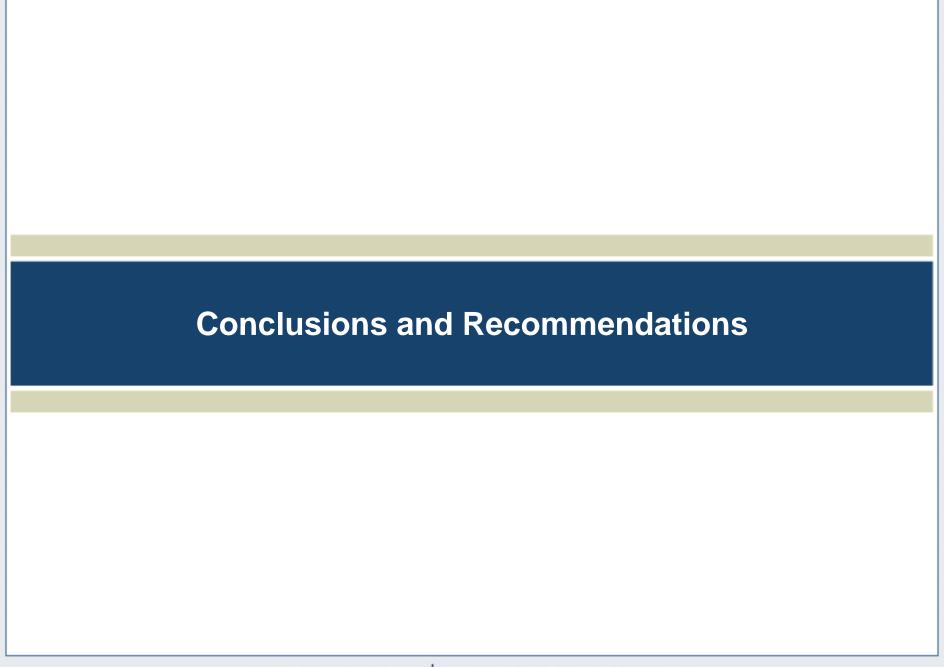
ADAS & Semi Automated Driving

Traditional
Motor
Insurance
Model

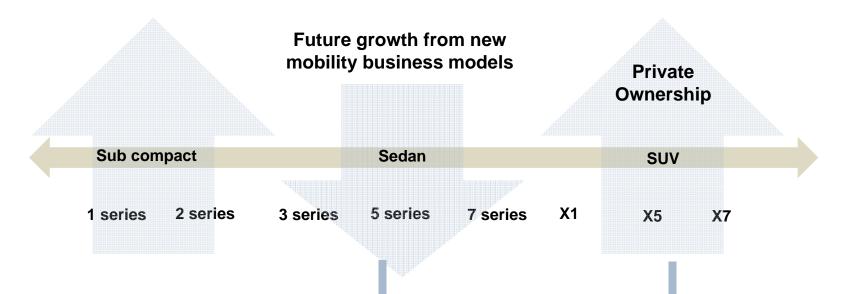
Evolved Insurance Model with New Set of Premium Calculation Criteria

Fully-automated Driving Traffic

- Motor insurance built into extended warranty
- Motor insurance bundled along with property insurance
- Insurance risk split between manufacturer and other stakeholders
- Motor insurance offered by Vehicle Manufacturers



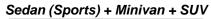
Impact of Mobility Business Models on OEMs impacting Design, Size and Shape



Trifecta effect?

Merging of 3 segments

- SUV
- Sedan
- Minivan or Hatchback





Tesla Model X

Hatchback + Sedan + SUV



Volvo S60 Cross Country

Key Takeaways on Future of Mobility



Transformational shift to tech enabled platforms – driving customer expectations



New mobility business models changing the automotive landscape – vehicle sharing business models estimated to reach €10bn by 2020



Door to door is the way forward – driven by public and private integration



Competition, cooperation and collaboration between stakeholders in the field

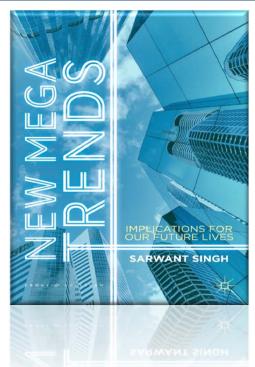


Corporate mobility to be a key focus area with the merger of fleet, travel and expense management



Future mobility solutions need to be tailored to customer groups, e.g. women, gen Y, corp.

Learn More About "New Mega Trends"



Published Book: New Mega Trends

Implications for our Future Lives
By Sarwant Singh

Publisher: Palgrave Macmillan

http://www.palgrave.com/products/title.aspx?pid=577423





Join Our Mobility and Mega Trend Groups On LinkedIn

Mega Trends: Strategic Planning and Innovation Based on Frost & Sullivan Research



Follow Sarwant's series on Mega Trends on Forbes.com

http://www.forbes.com/sites/ sarwantsingh/

A Distinguished Panel . . .



Shai Agassi, Newergy (Founder & CEO,)



Steve Yianni, Transport Systems Catapult (CEO)



Jay Nagley, UK
Trade & Investment
(Senior Specialist
Automotive)



Dr.George Gillespie, MIRA (OBE, CEO)



Andrey
Berdichevskiy (World
Economic Forum)
Senior Manager
Automotive Community